

How To Find Your Medicaid Redetermination Deadline in Gateway

What is "Redetermination"?

Redetermination is the process that Georgia must use now that the pandemic is over to make sure current Medicaid and PeachCare for Kids® members are still eligible for coverage. It involves collecting and verifying information, including income and contact details as well as other requested information or documents related to determining eligibility based on your situation.

The State of Georgia has 14 months from April 1, 2023, to May 31, 2024, to review all Medicaid and PeachCare for Kids® members' cases and complete redetermination. After redetermination is over, members will still have an annual eligibility check.

Note: The redetermination process does not guarantee any person's eligibility for Medicaid or other available coverage.

What is a "Redetermination Deadline"?

A "redetermination deadline" is the date your renewal is due. If you do not submit requested income/household information by the deadline, your case could be closed.

How Can I Find My Redetermination Deadline in Gateway?

1. Visit gateway.ga.gov.
2. Scroll down and **select** "Manage My Account."
3. **Log in** using your User ID and Password. (If you haven't been to Gateway before or can't remember your password, skip down to the next section of this document.)



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Confidentiality Agreement

*Confidentiality Agreement Consent

By clicking "I Accept", you accept confidentiality, acceptable use, and other privacy policies as mandated by the State of Georgia. Please note that it is your responsibility to print and keep copies of sensitive information. Click "I Do Not Accept" to end this session and log out.

I Accept

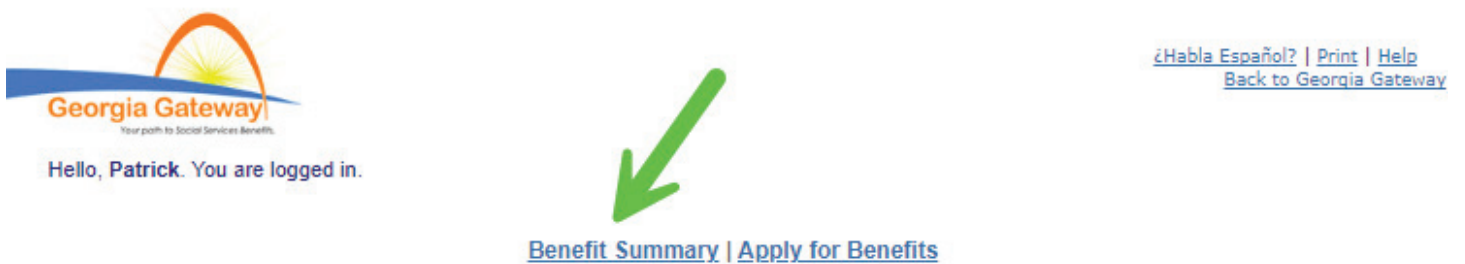
I Do Not Accept

4. After you log in, **click** “I Accept” on the Confidentiality Agreement.

5. Once you are in your account, **click** “Manage My Account” in the top left corner.



6. Click “Benefit Summary” at the top of the screen.



Manage My Account

This page will help you manage your account. This page lets you update your Email Address and Mobile Phone Number, change your security question or change your current password. If you have question or if you have problems that prevent you from continuing, please call the Customer Support at 1-877-423-4746.

Update Name and Contact Method

Below is the name on the account that we have on the file. Modify it as needed.

* First Name:

* Last Name:


If you would like to update your Email Address or Mobile Phone Number, please verify the contact method before selecting the 'Update' button.

Email Address:

Verify

Mobile Phone Number:

Verify

I have read and accept the Electronic Notice of eAlert [Terms and Condition](#) 

Update

- In the "Benefits Summary" section, find the row that says, "Medical Assistance." In the 3rd column, **select** "Click here to View the Details."

My Benefits Submitted Applications, Renewals and Changes



Benefits Summary

Currently, you are receiving notices through US Mail. If you wish to change this notification method, [click here](#).

Case Information

This information is current as of Wednesday, November 22, 2023. If you made any changes in your case within the last 24 hours, please allow time for this information to be processed into the system. Please check back later.

The following content in the table lists case information and link to view notices for the Primary Individual.

Case Number	Head of Household	Scheduled Appointments	My Notices	Pending Verifications
1	ER		Click here to View Your Notices	Click here to View Your Pending Verifications

My Benefits

The following content in the table lists the benefits status for the Primary Individual and allows viewing of specific details by selecting the link.

Benefits	Status	Details	Referrals
Medical Assistance	Approved	Click here to View the Details	
SNAP (Food Assistance)	Approved	Click here to View the Details	
TANF (Cash Assistance)	Approved	Click here to View the Details	

- After you **select** "Click here to View the Details," you will be able to view information for each individual member in your household. In the 6th column, **select** "Click here for more information."

Medical Assistance Details

The following data provides case details for current month.

Payee	Date of Birth	Status	Coverage Type	Medicaid ID	Information
JAKEEM RICHARDSON	07/26/2002	Eligible Child	Children Under 19 Years of Age	111228516186	Click here for more information
JAMIL RICHARDSON	03/02/2005	Eligible Child	Children Under 19 Years of Age	111597910558	Click here for more information
KHALID RICHARDSON	10/23/2003	Eligible Child	Children Under 19 Years of Age	111131245086	Click here for more information

- After you **select** "Click here for more information", you will be able to see your individual renewal date under "Medical Assistance Status".

My Benefits

My Applications

Medical Assistance Details

Case Information

The following content in the table lists case information of the Primary Individual.

Case Number	793	Head of Household		Case Status	Approved
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Current Contact Information

The following content in the table lists the Current Contact Information of PATRICK MILLER.

Home Address	Phone	Other	Email
30 [redacted] 111			masked@email.com

Mailing Address

The following content in the table lists the Mailing Address of the Head of Household.

Mailing Address	[redacted]
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Authorized Representative Address

The following content in the table lists the Address of the Authorized Representative.

Representative Name	[redacted]
Home Address	326 [redacted] 182

Renewal Due Date

Medical Assistance Status

The following content in the table lists the Medical Assistance Status.

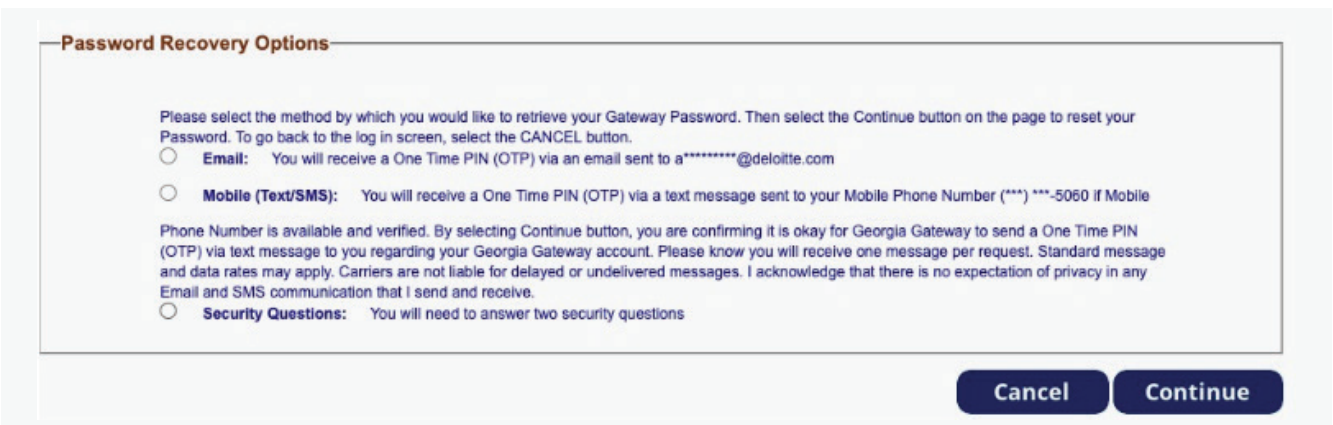
Coverage Begin Date	Coverage End Date	Status	Coverage Type	Cost Share	Spend Down Amount	Patient Liability
11/01/2022	10/31/2023	Eligible Adult	Refugee Medical Assistance only			

Logging in to Gateway

How Do I Reset My Password in Gateway?

If you have a Gateway account, you can reset your password in three ways.

- **Reset Your Password via Email** – Gateway sends an email to the account the state has on file. This email has a one-time pin number that you will use to reset your password.
- **Reset Your Password via Text Message** – Gateway sends a text message to the phone number that the state has on file. The text message has a one-time-use pin number that you will use to reset your password.

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Reset Your Password by Answering Security Questions

- You can answer the security questions you defined/answered when you created your Gateway account.
- You have three chances to correctly answer the question. If you answer your security questions incorrectly after three tries, your account will be locked.
- If your account is locked, you will need to call the Customer Contact Center (1-877-423-4746) to have your account unlocked.

How Do I Create a New Account in Gateway?

1. Click "Create an Account."
2. Fill out your personal contact information (name, email, phone number, etc.).
3. Create a user ID and password.
4. Choose three security questions and fill in the answers.
5. Check the user acceptance agreement and click "Create an Account."

Need more help? [Watch a video](#) on how to create an account. Or you can call the Georgia Department of Human Services at 1-877-423-4746.

