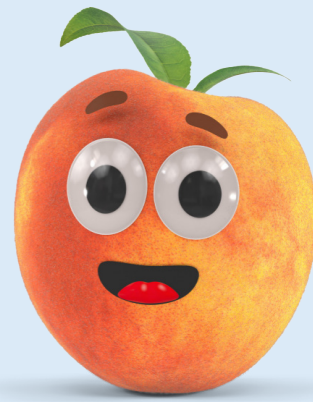


# Get Help with Medicaid Renewals.



## What is Medicaid?

Medicaid is a Medical Assistance program that offers health care services to individuals who meet specific low-income, resource, and citizenship criteria. It provides health coverage for:

- Children under 19 years of age in families with low income
- Pregnant and postpartum women
- People who are 65 or older
- People who are blind or disabled

## What is Medicaid renewal?

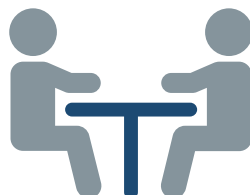
Each year, the State of Georgia must check that current Medicaid and PeachCare for Kids® members are still eligible for their benefits. This process is called “Medicaid renewal.” When it is a member’s turn to go through the process, the state will check to determine if they can still receive Medicaid for another year. The state will contact the member when the process has started. Sometimes, members are asked to help the state confirm eligibility by providing up-to-date contact information or other verification.

## How do I complete my renewal?



### Online

The fastest way is to visit [gateway.ga.gov](http://gateway.ga.gov).



### In Person

Mail, fax, or take paperwork to your local Division of Family & Children Services office.



### By Phone

Call [1-877-423-4746](tel:1-877-423-4746) to renew through the automated system.

[dfcs.georgia.gov/locations](http://dfcs.georgia.gov/locations)



# More About Medicaid Renewals

## What is the Medicaid renewal process like?

**About 45 days before your renewal date, be on the lookout for a letter or email telling you that your renewal window has started.**

Your renewal notice will have instructions for updating your information and submitting verification like pay stubs in Gateway ([gateway.ga.gov](https://gateway.ga.gov)).

Complete the steps outlined in your letter or email as soon as possible. You will receive a reminder about 15 days before your deadline. If you don't submit the needed information, you could have a gap in your Medicaid coverage.

The state will send you a final letter or email to tell you if your Medicaid coverage has been renewed for the next 12 months or if you are no longer eligible for this assistance.

## What if I'm no longer eligible for coverage?

If you are no longer eligible for Medicaid, you will be referred to [Georgia Access](#) for other coverage options. You have the right to request a Fair Hearing to have your eligibility reviewed again. A Fair Hearing must be requested within 30 days of your Medicaid coverage ending. At the hearing, a judge will decide if you are still eligible for Medicaid/PeachCare for Kids®. If you are still eligible, your coverage may be restored to cover any health care costs you received during the gap.

## Need help?

We've got you covered. Visit [staycovered.ga.gov](https://staycovered.ga.gov) to find more information in your [preferred language](#) about Medicaid renewals.



**Georgia Department  
of Human Services**